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City of Wentzville Recognized as National Top Performer with ETC Institute's Leading the Way Award

[Wentzville, MO — July 20, 2023] The City of Wentzville is excited to announce its recognition as a National Top Performer by ETC Institute's Leading the Way Award. This prestigious accolade comes after the ETC Institute conducted a comprehensive survey in early 2023 to gauge the community's satisfaction with the quality of programs and services offered by the City of Wentzville. The survey aimed to aid in long-range planning and future investment decisions, and the City's exceptional performance has placed it among the top 10% of all cities nationwide.

ETC Institute's Leading the Way Award honors local governments that demonstrate outstanding achievement in delivering services to their residents. As a National Top Performer, the City of Wentzville has solidified its reputation as a front-runner in providing high-quality services and programs to its residents.

The award's assessment is based on three key areas, each contributing to a composite performance score used to determine the winners:

- Satisfaction with the overall quality of services
- Satisfaction with customer service provided by employees
- Satisfaction with the value residents think they receive for local taxes and fees.

The City of Wentzville received an impressive composite rating almost 50 points above the national average. This outstanding achievement not only reflects the City's dedication to excellence but also highlights its commitment to exceeding the high standards set by the ETC Institute's Leading the Way Award.

Wentzville Mayor Nick Guccione said, "This recognition is a testament to the hard work and dedication of our City employees and leadership team. We are committed to providing the highest level of services to our residents, and this honor validates our efforts. The City of Wentzville is honored to be acknowledged as a National Top Performer by the ETC Institute's Leading the Way Award."

To view the complete survey results, please visit www.wentzvillemo.gov/CommunitySurvey.