



⇌ GENERAL INFO ⇌

Billing & Payments ⇌ Services are billed monthly and due 10 days after the bill date. Water charges are a base fee plus volumetric usage. Sewer for residential customers is a base fee plus volumetric usage based on the average water used over the four months of NOV, DEC, JAN and FEB. Usage for new customers is based on the average of all residents until the next averaging cycle. Payment options for your utility account include paying online at www.wentzvillemo.org, an automatic draft from your checking account, savings account or credit card, mail-in payment, drop box, or with a credit card by phone or in person. Cash, check, money order and most major credit cards are accepted. When you access your bill online, you can not only pay your bill, you can also see payment and consumption history.

Solid Waste and Recycling ⇌ Solid Waste and Recycling costs are consolidated with the water and sewer monthly bill. For detailed solid waste collection and recycling information, please visit bit.ly/solidwasteandrecycling. For trash billing questions, contact the utility billing office at (636) 639-2155. For service-related issues or to add/remove services, please call Public Works at (636) 639-2049.

Sign up to Give Back! ⇌ By simply signing up to "round up" your monthly utility bill to the nearest dollar you can make a great, positive impact on our senior community. Learn more at bit.ly/signuptogiveback.

The bit.ly links included directly access the City of Wentzville's website.



As noted above, payment options for your utility account include automatic bank draft from your checking or savings account, automatic draft by credit card, mail-in payment, drop box, pay-by-phone with a credit card, or in person. A drop box is available at City Hall (1001 Schroeder Creek Blvd.) Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards. Please note, payments made with a credit or debit card will incur a 2% surcharge. Please contact the utility billing office at (636) 639-2155 with any questions, between 8 a.m. and 5 p.m., Monday through Friday.

2018 UTILITY RATES

⇌ WATER AND SEWER RATES ⇌

Monthly Base Fees for Water and Sewer

Meter Size	Water Base	Sewer Base
3/4" & below	\$4.39	\$9.89
1"	\$7.02	\$15.83
1-1/2"	\$12.05	\$27.13
2"	\$17.08	\$38.44
3"	\$28.25	\$63.63
4"	\$50.87	\$114.52
6"	\$75.24	\$169.45
8"	\$90.28	\$203.33
10"	\$120.38	\$271.11



Volumetric User Fees for Water and Sewer

Water customers are charged \$3.83 per thousand gallons of water in addition to the monthly base fee.

Sewer customers are charged \$4.12 per thousand gallons of water in addition to the monthly base fee. For residential sewer customers, this is based on their average winter water usage.

⇌ SOLID WASTE AND RECYCLING RATES ⇌

Type of Service	Service Fee
Solid Waste (96 gal cart) & FREE Recycling cart.....	\$15.00/month
Solid Waste (64 gal cart) & FREE Recycling cart.....	\$15.00/month
Solid Waste (private can) & FREE Recycling cart.....	\$13.50/month
Yard Waste Service with 96 gallon cart (10 months)	\$11.00/per month
Yard Waste Service with private can (10 months).....	\$ 9.00/per month
Yard Waste per bag (without service)	\$3.50/per bag
Additional Yard Waste cart (96 gal only)	\$4.00/month
Additional Recycling cart	\$2.00/month
Additional Solid Waste cart (96 gal only).....	\$4.00/month
Second day per week Solid Waste & Recycling Pickup.....	\$15.00/month
Large-Item Pickup (By Appointment).....	\$18.25/per item
FREE Spring Large-Item Pickup (May 7-11, 2018)..Limit 4 large items/household	
FREE Fall Large-Item Pickup (Oct. 1-5, 2018).....Limit 4 large items/household	

Check for Water Leaks



Have you noticed lately that your water bill seems higher in usage? More often than not, a leaking toilet can be the cause of this increase. A quick in-home test can be done to see if this is indeed the problem.

First, put a few drops of food coloring into your toilet tank. Then, wait 10 minutes without flushing and check to see if the color shows up in the toilet bowl. If so, you have a leak and a quick and easy seal replacement should stop your water loss.

Be sure to run this test on all the toilets in your home and also check the handles to be sure they're not sticking, as this will also cause water loss by the toilet continuously running. For more information concerning water usage, please visit bit.ly/watercustomers.

New Online Payment Options Available!

- Schedule utility payments in advance
- Schedule credit card drafting with the date of your choice*

To setup one of these options or for more information, please visit bit.ly/wentzvillebillpay. Please note: for either of these options, the 2% surcharge will apply. *Payments scheduled after the due date may be subject to late fees.

RECYCLE MORE. TRASH LESS.

Wentzville makes it easy with single-stream recycling, so there's no need to bag or sort recyclables! You can put everything in the **YES** sections directly in your recycle cart.

YES!

PAPER AND CARDBOARD

- ✓ Magazines/Junk Mail/Envelopes
- ✓ Phonebooks/Paperback Books
- ✓ Cereal Boxes
- ✓ Milk cartons
- ✓ Non-foil giftwrap
- ✓ Paper egg cartons
- ✓ Soda cases

ALUMINUM, STEEL AND TIN

- ✓ Foil
- ✓ Cans
- ✓ Trays
- ✓ Jar lids
- ✓ Empty, nonhazardous aerosols (oil, whipped cream, etc.)



YES!

PLASTIC

- ✓ Buckets (up to 5 gallons)
- ✓ Containers and lids
- ✓ Soda/water bottles, etc.
- ✓ Milk/juice jugs, detergent, etc.
- ✓ Butter tubs, six pack rings, etc.
- ✓ Yogurt cups, syrup, ketchup, etc.

GLASS

- ✓ Clear, brown and green glass

Don't Forget: The Recycle More. Trash Less. Challenge is in full swing! Increase your day-of-the-week recycling rate to be eligible for a discount on your bill. For details, please visit <http://bit.ly/recyclemorechallenge>.

DID YOU KNOW?

The average person generates more than **4 pounds of trash** every day!

The EPA estimates that **75% of the American waste stream is recyclable**, but in Wentzville we only recycle about **20% of it!***

Let's work to make a difference in our community!

RECYCLE MORE. TRASH LESS.

Learn more at www.wentzvillemo.org

*Statistics from www.dosomething.org.



NO!

PAPER AND CARDBOARD

- ✗ Waxy Paper
- ✗ Items with food
- ✗ Toilet paper/tissues
- ✗ Newspaper sleeves
- ✗ Plates/napkins
- ✗ Pet-soiled paper

GLASS

- ✗ Pyrex/dinnerware
- ✗ Mirrors
- ✗ Light bulbs

Also: No food, yard waste or wood.

ALUMINUM, STEEL AND TIN

- ✗ Large/scrap metal
- ✗ Items with food
- ✗ Metal with other material
- ✗ Batteries

PLASTIC

- ✗ Plastic bags
- ✗ Styrofoam
- ✗ Tarps or sheets
- ✗ Wrap or film
- ✗ Packing peanuts
- ✗ Diapers
- ✗ Syringes

RECYCLE MORE.

TRASH LESS.